

Policies

Privacy Policy on how Quantum FX collects, uses, and protects your data

Introduction

At Quantum FX Ltd. (“we,” “us,” or “our”), we are committed to respecting and protecting your privacy. This Privacy Policy outlines how we collect, use, share, and safeguard your personal information when you access our website or use our services. By continuing to use our services, you acknowledge and consent to the practices described in this policy.

Information We Collect

We may collect personal data that you voluntarily provide, including but not limited to your name, contact details, financial information, and any other data submitted during account registration, service inquiries, or communications with us.

Additionally, we may automatically gather technical data when you interact with our website, such as your IP address, device type, browser information, and site usage patterns. This data may be collected using cookies and similar tracking technologies.

Use of Information

Your information may be used to:

- Operate and manage our services, including customer support and account administration.
- Process financial transactions and fulfill legal obligations, including anti-money laundering (AML) requirements.
- Improve service quality through internal analytics and performance monitoring.
- Deliver updates, promotional content, and relevant notifications.
- Ensure the safety and integrity of our users and platform.

Information Sharing

We may disclose your personal data to trusted third-party providers who assist in delivering our services or ensuring regulatory compliance. Disclosure may also occur when legally obligated or as part of a business restructuring or acquisition. We do not sell your personal data to third parties.

Data Security

We implement industry-standard security measures to protect your personal data. This may include encryption, access controls, and secure data storage. However, please note that no internet transmission or storage system is entirely secure, and we cannot guarantee complete protection against unauthorized access.

Your Rights

Subject to applicable laws, you may have the right to access, rectify, delete, or restrict the processing of your personal data. You may also have the right to data portability and to object to certain types of processing. To exercise these rights, please contact us at: report@quantumfx.forex

Data Retention

We retain your personal information for as long as necessary to fulfill the purposes outlined in this policy or as required by law and regulatory standards. When data is no longer required, it will be securely deleted or anonymized where feasible.

International Data Transfers

Your information may be transferred and processed in jurisdictions outside your country of residence. In such cases, we ensure that adequate safeguards are in place to protect your data as required by applicable laws and regulations.

Cookies and Tracking Technologies

Our website may use cookies and similar technologies to enhance user experience, analyze traffic, and personalize content. You can manage your cookie preferences through your browser settings; however, restricting cookies may impact the functionality of certain site features.

Contact and Complaints

If you have questions about this policy or wish to lodge a privacy-related complaint, please contact our support team at: report@quantumfx.forex. We will make reasonable efforts to address your concerns promptly.